



PUBLIC UTILITIES COMMISSION

106 New Garden Street, Queenstown, Georgetown,
Guyana, South America

Enquiries Complaint Form

You should contact the utility company against which you have a complaint before seeking the PUC's Intervention. If you are not satisfied with the outcome, the PUC will be pleased to investigate your complaint.

Our Reference: PUC/.....: /E..... (Official Use Only) Date:

Complainant Information

Name of Complainant:

Address of Complainant:

Contact Telephone:

Alternative telephone Number:

Email Address:

Service Information

Does this complaint concern your home or business? Home Business

Name of Service Provider: Nature of Problem:

Account Name:

Address:

Account No.: Customer No.:

Meter Number: Telephone No:

Potential Complainant's relationship to Account Holder:
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Brief Statement/ Concern of Potential Complainant.
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Do you have documents/supplementary information to support your complaint? Please specify and attach copies:

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How did you learn about the PUC?

- Advertisement: Newspaper/ Radio/ Television
- Previous Complainant
- News: Newspaper/ Radio/ Television
- Relative
- Other

- Friend
- Programmes: Radio/ Television
- Referred by a Utility
- Staff of the PUC

Actions by the P.U.C:

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By signing this form, I hereby acknowledge that I have read or explained the procedure and contents of this query to the potential Complainant.

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SIGNATURE OF PUC

Georgetown Office
Lot 106, New Garden Street, Queenstown, Georgetown
Tele #: 592 226 7042/ 592 227 2182 – Fax: 592 227 3534
Website: www.puc.org.gy

Berbice Office
Lot AV, Free yard, Port Mourant, Berbice
Tele #/ Fax: 592-336 6077
592-336-6192